



DATE: June 17, 2016

TO: All Physicians at HHS and SJH, Clinical Managers and Educators at HHS and SJH,
All Residents

FROM: Dr. Mark Crowther, Core Laboratory Professional Staff Lead
Denise Legeard, HRLMP Project Leader/Six Sigma

RE: CBC Analyzers – Delay in Go Live Schedule

We experienced a delay in our Go Live schedule for the new CBC analyzers this week. JHCC and JCC went live on Monday as planned; however, we encountered some significant network and interface issues that needed to be dealt with before we could proceed with additional sites.

We are now confident that these issues have been resolved and have now scheduled the Go Live at SJH Charlton and King Street to occur on Monday, June 20th. If we do not encounter any additional issues, we will then Go Live at HGH and WLMH on Wednesday, June 22nd.

Unfortunately due to scheduling constraints with the vendor, our implementation at McMaster University Medical Centre will not occur until mid July. Further notification will occur prior to implementation.

We have done a very preliminary analysis of the data from the JHCC and were pleased to see that, as a result of the automation built into the system, the average turnaround time (from time of collection to release of the result into Meditech) for samples that did not require a smear was reduced from 39 minutes to 32 minutes, an 18% reduction.